**钟建安** 教授，博士生导师

**个人经历**

* 1993-1994 英国●伦敦大学学院 访问学者
* 2001-2002 韩国●延世大学 博士后
* 1992-1999 中国●浙江大学 博士
* 1983-1986 中国●杭州大学 硕士
* 1979-1983 中国●杭州大学 学士

**代表性项目**

* 情绪工作研究
* 情绪劳动的工作绩效与脑电研究
* 情绪调节对医护人员生理和心理影响的动态研究
* 情绪工作对心理、生理和行为的影响——基于加拿大和中国的跨文化研究
* 酒店集团满意度研究

**代表性论文**

1）Effects of perceptions on LMX and work performance: Effects of supervisors’ perception of subordinates’ emotional intelligence and subordinates’ perception of trust in the supervisor on LMX and, consequently, performance., Asia Pacific Journal of Management

2）Relationship between leader–member exchange and organizational citizenship behaviors: Examining the moderating role of empowerment, Asia Pacific Journal of Management

3）The mediating role of job feedback in the relationship between neuroticism and emotional labor, Social Behavior and Personality

4）Chinese hotel employees in the smiling masks: roles of job satisfaction, burnout, and supervisory support in the relationships between emotional labor and performance, The International Journal of Human Resource Management

5）The impact of substitutes for leadership on job satisfaction and performance, Social Behavior and Personality

研究领域：管理心理学